



2018-2019 GOALS

Expectation of the Persons Served

1. Achievement of treatment goals.
2. Satisfaction with services.
3. Satisfaction with employment.
4. Improve client level of functioning.

Expectations of Other Stakeholders

1. External stakeholder satisfaction.
2. Low staff turnover.
3. Hire qualified staff.
4. Ongoing, professional development program for all staff.

The Use of Technology-Update website to allow clients access to electronic information and schedule assessments.

Finance

1. Program stability.
2. Financial solvency.

Competitive Environment

1. Enhance services offered.
2. Maintain CARF accreditation.

Demographics of the Service Area

1. Provide culturally diverse services.

Legislative Environment

1. Involvement with Criminal Justice Community
2. Maintain license with state of Louisiana.

Total Sentencing Alternatives Program

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